

June 4, 2005

Mr. Charlie Letourneau
Centennial Homes Ltd.
Box 75102
Edmonton, AB
T6E 6K1

Dear Charlie,

We would like to take this opportunity to thank you for the wonderful work you have done on our new home. From start to finish, your knowledge and recommendations helped us immensely in making the right decisions in a timely manner. We were able to move from each stage of construction to the next, confident that we were moving in the right direction and that we would not regret any of our choices.

We were particularly impressed with the quality of workmanship of each trade that you hired to complete the work. Your constant vigilance on site making sure the work was done to your demanding specifications meant that the quality of workmanship was far superior to most construction projects.

We noticed the attention to detail, particularly in the finishing work everywhere in the house and especially in the baseboards, window and door mouldings, as well as the nicely finished staircases. If something wasn't quite to our satisfaction, you quickly brought the trade person back to make the necessary changes.

We were also appreciative of the flexibility in your approach, allowing us to make some small but important changes to the blueprints during construction. Changes such as moving a light switch, removing a door, adding a light in a bathroom, or opening the basement staircase were important and made a big difference to the end product.

Thank you again Charlie for your professionalism and genuine dedication to the task of building a superior quality home that has been noticed in our neighbourhood and has been complimented by our friends and family.

Paul and Phyllis Denis

Handwritten signatures of Paul and Phyllis Denis. The signature for Paul is written above the signature for Phyllis. Both signatures are in cursive and appear to be written in black ink.