

9314-86<sup>th</sup> Avenue  
Edmonton, Alberta  
February 14<sup>th</sup>, 2008

To Whom It May Concern:

We are delighted to recommend Charlie Letourneau of Centennial Homes based on our experience with him in 2006. We think that if you are in the market for the kind of service that Charlie provides, you are unlikely to find any better.

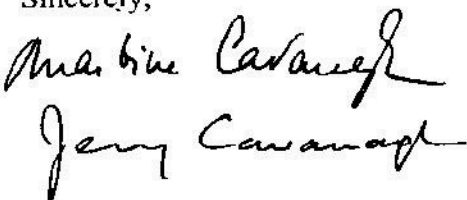
What we were looking for when we decided in 2005 to replace our existing house was a builder whose style we liked, who offered a comprehensive service while still listening to our ideas and who could work to our price. Charlie was recommended to us by friends and we met with him. He explained to us how he operates, showed us the interior details of his own home and encouraged us to look at other houses he had built. We were encouraged by what we saw and heard and signed on with him.

What we liked about the building process was Charlie's thoughtfulness and thoroughness. He clearly explained the building and payment stages, understood what we wanted and prepared a series of plans until we got it right. With the final plan came the total price of the house, the details of exactly what that included (and did not include) and budgeted amounts for certain things that we would choose (like flooring, plumbing, lighting and cabinets). Charlie then arranged for building permits and the other necessary paperwork or explained to us what we had to do. He hired, coordinated and supervised the subcontractors, always keeping us abreast of what was coming next. When the time came to choose this or that, he showed us a variety of choices himself or referred us to a supplier who always had a more than adequate array of options. He made it clear as we went along how much we exceeded or saved on our discretionary budgets and throughout the whole process, he guided us with his expertise and experience while at the same time paying attention to our questions and concerns.

One of the most important things that we like about our new Centennial Home is its quality. We have had very few problems with the house in the fourteen months we have been in it and during this time, Charlie has kept in touch and been extremely helpful with the minor adjustments that were necessary. From what we have seen, the subcontractors he hired did very good work and the suppliers he put us in touch with provided excellent products. For us, this has meant being free to enjoy living in the house and appreciating it more all the time.

For all these reasons, we heartily recommend building with Charlie Letourneau of Centennial Homes.

Sincerely,

The image shows two handwritten signatures in black ink. The first signature is 'Martine Cavanagh' and the second is 'Jerry Cavanagh'. Both are written in a cursive, flowing style.

Martine and Jerry Cavanagh